

Welcome Letter

Dear Valued Customer,

We appreciate your business! This is your Return Kit from Eckert & Ziegler Isotope Products, intended for the return of your EZIP sources. Please read all instructions before completing the forms.

This kit is designed to help you return your source whether it qualifies as a [UN2910 – Excepted Package](#) or a [UN2915 – Yellow II Package](#).

To determine the classification of your return, perform a radiation dose rate survey on the surface on all 6 sides of your package. The highest reading determines your return shipping method.

Note: Measurement is based on nuclides not exceeding activity limits specified in 49 CFR 173.425.

- For your return to qualify as a [UN2910 – Excepted Package](#), the surface reading on all sides of your package must not exceed [0.5 mrem/hr](#).
- If your package has a surface reading on any one side exceeding 0.5 mrem/hr but less than 50 mrem/hr, your package will qualify as a [UN2915 – Yellow II](#).

Note: If reading is greater than 50 mrem/hr contact your RSO.

The following forms and labels are included in this kit to assist with your return:

- Sheet A – Welcome Letter (this page)
- Sheet B (page 1) – Emergency Response Information
- Sheet B (page 2) – Return Packing List/Disposal Receipt Form

- Sheet C – UN2910 — Excepted Package Return Instructions
 - ⇒ UN2910 candy striped labels

- Sheet D – UN2915 — Yellow II Package Return Instructions
 - ⇒ Yellow II labels
 - ⇒ Cargo Aircraft Only labels
 - ⇒ 3 blank sheets of candy striped 8-1/2" x 11" paper for your Shipper's Declaration
 - ⇒ Sample Shipper's Declaration for Dangerous Goods

- Return Authorization Label

Please note that there should be sufficient labels to enable multiple boxes to be returned with the same RA#.

Attention: Please go to: www.ezaq.com/ezip.support for the Shipper's Dangerous Goods template and for additional assistance as needed.

If you are unable to access our website, please call Customer Service for assistance between 7:30am and 4:30pm PST at: (866) 476-9767.

Returns are only accepted at [1800 North Keystone Street, Burbank, California, 91504](#) in accordance with Eckert & Ziegler Isotope Products' Radioactive Materials License #1509-19.

Thank you for choosing Eckert & Ziegler Isotope Products, we look forward to our continued partnership and fulfilling all your source needs!